

## Certified Gated Community Specialist "CGCS"

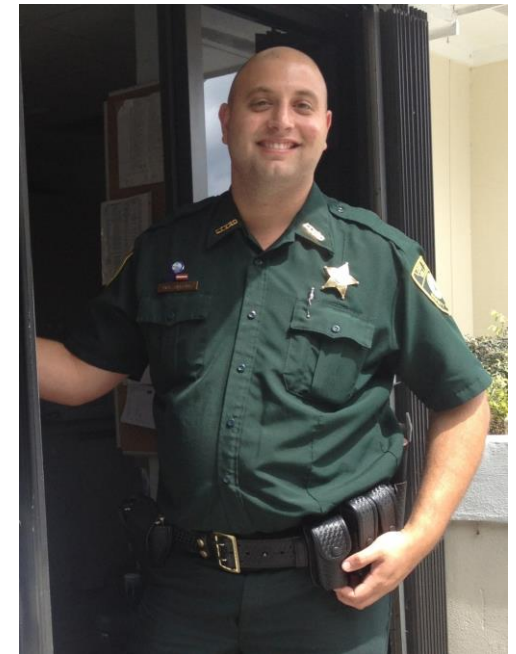
## Premier Security Services Worldwide Corp

### Mission Statement

An organization that serves security professionals in the security industry throughout the United States, to include security officers, security managers and community leaders, through networking, training and setting the highest level of standards. To ensure that the communities we serve receive the most qualified security staff, by providing constant communication of sharing ideas, experience and knowledge, and giving insight to the latest technology, all for the betterment of the communities we serve.



## Certified Gated Community Specialist "CGCS"



- ◆ **Community Relations & Customer Service Skills**
- ◆ **Interviewing Techniques & Effective Report Writing**
- ◆ **Patrol Methods**
- ◆ **Security Information Technology**
- ◆ **Critical Incident Preparedness**



### CONTACT US!

Marvin E. Vasquez  
President

Premier Security Services Worldwide Corp

Phone: 407.202.7298

Email: [Foppres39@aol.com](mailto:Foppres39@aol.com)

[www.securitydirectors.net](http://www.securitydirectors.net)

## Premier Security Services Worldwide Corp



*The Security Professionals*

## What are the benefits to “CGCS”

- Strengthens the departments’ defense against complaints.
- Assures the community board of the quality of service delivered by their security department.
- Shows employees that community leadership cares about the job they do.
- Completion of this course with a final exam minimum score of 75% your officer will receive:  
CGCS Certificate  
CGCS Uniform Lapel Pin

## Why bring this training to your community/organization?

The “CGCS” training increases the security department’s ability to control and prevent issues through more effective and efficient delivery of their security services.

- It increases the community’s confidence in the policies and practices of their security department.

## What it Cost?

- GCSMA Members - individual  
\$175.00 for each 8 hour block  
\$75.00 for Certification Exam
- Non-members  
These courses can be brought to your community at a reasonable cost. Call the Premier Security office for more information. (407) 202-7298

**Exclusive Rights To These Courses Held By:  
Premier Security Services Worldwide Corp**



## Our Training Program

### Community Relations & Customer Service

Community Relations is the cornerstone of the CGCS program. Being the first touch point for most residents, guests, vendors, and potential residents it is paramount that our respective officers engage in only the most professional and courteous manner possible. This training will catapult them into this level of service that will make your property a success.

### Interviewing Techniques & Effective Report Writing

One of the most important things in our line of work is documentation. This course is designed to enable your personnel to understand the importance of how to put a well thought out report together by going through the A to Z’s of report writing. It will cover investigation, interrogation, scene preservation techniques, to how to conduct themselves during an incident when gathering information for a report. Then we will show them how to take all of this information they have and put it on paper to make a complete and final report. Remember, “if it isn’t written down it didn’t happen”, so let us teach your personnel how to do it the right way and make your department shine!

### Patrol Methods

There are many components to a successful security operation. All these components contribute towards a safe and well-run company. Patrolling is an essential part of this component. The basic functions of patrol are to prevent crime by identifying and reporting on conditions, to deter crime by showing an area is fully covered by an officer and to repress crime by direct action if needed. Patrolling also helps bring the security officer closer to the community and helps him/her form valuable community relations, this class will teach the student all the fundamentals of effective patrolling.

### Security Information Technology

With the future in mind, we find that everything we do is moving in the direction of technology integration for Security Professionals. This course is designed to provide vast benefits to beginners as well as advanced users to better understand their options and solutions as it relates to Security Information Technology. Topics covered will include surveillance systems, access control systems, patrol monitoring, and much more. You’ll want to provide the knowledge and groundwork for not only the ground level members of your team, but also to the leaders of your organization to show that you are on the cutting edge of technology.

### Critical Incident Preparedness

A preparedness culture is founded on the shared understanding that future disasters will occur and that every employee has a responsibility to prepare for and respond appropriately to the incident. The goal is to reduce the disaster impact on humans and allow the security personnel to perform critical tasks more effectively, and recovery from disasters will be faster and more efficient.

If your property/company is unprepared to handle a disaster when it strikes, your company, the HOA/POA may experience greater liabilities for failing to do their duty. A proper plan will protect them and clearly demonstrate that no matter what the outcome, they did their job.

